SOME USEFUL PHONE NUMBERS

Most of the numbers you will need have been included with the information in this guide. However, here are some other phone numbers which may prove useful to you during your transit through BWI Marshall.

BWI Marshall Amtrak/MARC Station 410-672-6167
Duty-free Shop 410-859-1236
General Aviation/Signature 410-859-8393
Lost and Found 410-859-7387
Parking Lots and Garage 410-859-9230
1-800-GO TO BWI (1-800-468-6294)
Police 410-859-7040
Skycaps
  Aviation Safeguard (Concourses A, B and C) 410-981-1251
  Prime Flight (Concourses C-JetBlue, D and E) 410-859-4444
Travelex Currency Exchange 410-850-4760
TSA Lost and Found
  (items left in security clearance areas) 410-689-3620

AIRLINE RESERVATION AND INFORMATION

Air Canada aircanada.com 1-888-247-2262
AirTran airtran.com 1-800-247-8726
American aa.com 1-800-433-7300
British Airways britishairways.com 1-800-247-9297
Cape Air flycapeair.com 1-800-352-0714
Continental continental.com 1-800-525-0280
Delta delta.com 1-800-221-1212
JetBlue jetblue.com 1-800-538-2583
Southwest southwest.com 1-800-435-9792
United united.com 1-800-241-6522
US Airways usairways.com 1-800-428-4322

Follow BWI Marshall on Twitter at twitter.com/BWI_Airport,
on Facebook search BWI Thurgood Marshall Airport,
on YouTube at youtube.com/BWIMarshallAirport
and view BWI photos on Flickr at flickr.com/photos/bwi_airport.
What’s new at BWI Marshall

AirTran Airways is adding service to island destinations from BWI Marshall including: a second nonstop flight on Saturdays and Sundays to Montego Bay, Jamaica which began on February 26; a second daily nonstop between BWI and San Juan beginning on April 5 and a daily nonstop to Bermuda operating from April 7.

AirTran is also increasing nonstop flights to the West Coast including: a daily nonstop to Los Angeles beginning on March 10; a second daily nonstop to Los Angeles on May 4; a daily nonstop to Seattle beginning on May 4 with a second daily nonstop added on May 26. A daily nonstop to San Francisco begins on May 26.

AirTran will increase service to Portland, Maine on May 4 and to Grand Rapids, Michigan on May 26.

American Airlines will increase service from BWI Marshall with a third daily nonstop to Miami on April 5.

Delta Airlines will add a fifth daily flight between BWI Marshall and Minneapolis/St. Paul on June 1.

United Airlines will operate a second daily nonstop flight to San Francisco beginning on July 1.

Southwest Airlines will add daily nonstop service from BWI Marshall to two new markets, Charleston, South Carolina and Greenville/Spartanburg, South Carolina on March 13. Three daily nonstop flights will operate between BWI Marshall and Charleston and two daily nonstops will operate to Greenville/Spartanburg.

Terminal Map

Lower Level

SERVICES
- Automatic Teller Machine
- Baggage Claim
- Best Buy Express by Zoom Systems
- Customs and Border Protection
- Elevator
- Euro Café
- Hudson News
- Information
- Pay & Go Station
- Pet Relief Area
- Police
- United Service Organizations

GROUND TRANSPORTATION
- Light Rail
- Limousine
- Parking Shuttle/Amtrak-MARC
- Public Transit Regional Bus/MTA
- SuperShuttle and Airport Shuttle
- Taxi Stand
- Car Rental Shuttle
HOURLY GARAGE*

The Hourly Garage is located in front of the Terminal, with easy entrance and exit onto I-195. This garage is ideal for short weekday business trips and has over 4,400 covered spaces to keep your car out of the elements. Our Smart Park technology will guide you to an empty space. Rates are $2 per half hour for the first hour then $4 per hour or any part of to a daily maximum of $22.

DAILY GARAGE*

BWI Marshall’s Daily Garage has more than 8,000 spaces, over 7,400 undercover. The rate is $12 per 24 hours. Shuttle bus service operates every 6 minutes during peak times from the garage to the Terminal.

EXPRESS PARKING

Express Parking provides customers at BWI Marshall with a personalized, efficient parking experience. Motorsists who park at an Express space are picked-up by a shuttle directly at that space. Upon returning to the Express lot, the shuttles deliver customers and luggage directly to their vehicle. The 1,300-space Express lot is located at Terminal Road and Aviation Blvd/MD-170, directly across from the BWI Marshall Daily Garage. The Express Parking rate is $10 per 24 hours.

LONG-TERM PARKING

Long-term parking lots are served by closely scheduled shuttle buses to assure that you make your flight comfortably and quickly. Sheltered passenger bus stops make this parking service convenient even during inclement weather and the economical rates make these lots the vacationers’ choice. Rates are $1 per hour up to a maximum of $8 per day.

CELL PHONE LOT

Motorists can avoid circling BWI Marshall Airport roadways by using the BWI Marshall Cell Phone Lot, arrivals waiting area. Located at Aviation Boulevard and Terminal Road across from the Daily Garage, the BWI Marshall Cell Phone Lot is a short-term wait area for motorists meeting flights that have not yet arrived. With 50 parking spaces available, this area allows motorists to wait with their vehicles until making cell phone contact with arriving parties and then proceeding to the Airport terminal.

* Parkers may speed their departure from BWI Marshall’s garages by utilizing our “Pay & Go” machines to pay their parking fee. These parkers then exit the garages through the designated lanes and avoid waiting in line to pay. All rates are subject to change without notice.
Ground Transportation

**Light Rail (Hunt Valley to BWI Marshall Airport)**
- Trains operate between Hunt Valley and BWI Airport
- Trains operate between Penn Station and Cromwell Station
- Connecting stops include Univ. of Baltimore/Mt. Royal and Linthicum stops as well as all stops in between.
- Free Parking
- Special events only

**Amtrak and MARC**
- BWI Marshall
- Amtrak/MARC Station
- 410-672-6167

Amtrak information
- 1-800-USA-RAIL
- www.amtrak.com

MARC information
- 1-800-325-RAIL
- www.mtamaryland.com

**Car Rentals**

<table>
<thead>
<tr>
<th>Company</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Avis*</td>
<td>410-859-1680</td>
</tr>
<tr>
<td>Budget</td>
<td>410-850-4460</td>
</tr>
<tr>
<td>Dollar*</td>
<td>1-800-800-4000</td>
</tr>
<tr>
<td>Enterprise*</td>
<td>1-800-325-8007</td>
</tr>
<tr>
<td>Hertz*</td>
<td>410-850-7400</td>
</tr>
<tr>
<td>National/Alamo</td>
<td>410-859-8860</td>
</tr>
<tr>
<td>Thrifty*</td>
<td>1-800-847-4389</td>
</tr>
</tbody>
</table>

*Hand-control autos available.

**Light Rail**
- Information 410-539-5000

**RMA Chauffeur Transportation**
- Flat rates per car for up to four people, determined by pick up/destination ZIP code. Rates slightly higher for five to six people and may vary for other ZIP codes in certain cities. The following are estimated rates including tax and gratuity.

<table>
<thead>
<tr>
<th>Destination</th>
<th>Rate (USD)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baltimore area</td>
<td>410-519-0000</td>
</tr>
<tr>
<td>Washington area</td>
<td>301-912-0000</td>
</tr>
<tr>
<td>Nationwide</td>
<td>1-800-878-7743</td>
</tr>
<tr>
<td>Alexandria</td>
<td>$153</td>
</tr>
<tr>
<td>Annapolis</td>
<td>$69</td>
</tr>
<tr>
<td>Baltimore (Inner Harbor area)</td>
<td>$57</td>
</tr>
<tr>
<td>Bethesda</td>
<td>$117</td>
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<tr>
<td>Columbia</td>
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<tr>
<td>Dulles</td>
<td>$158</td>
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<tr>
<td>Pikesville</td>
<td>$64</td>
</tr>
<tr>
<td>Reagan National Airport</td>
<td>$125</td>
</tr>
<tr>
<td>Silver Spring</td>
<td>$98</td>
</tr>
<tr>
<td>Towson</td>
<td>$84</td>
</tr>
<tr>
<td>Washington DC</td>
<td>$120</td>
</tr>
</tbody>
</table>

**SuperShuttle®**
- Call 1-800-258-3826 for details or to make reservations.

**Taxi Service**
- The BWI Marshall taxi stand is located outside the Lower Level baggage claim area. Following are estimated rates only. Flat rates are illegal from BWI Marshall. For more information, call 410-859-1100.

- Annapolis $65
- Baltimore $35
- Columbia $49
- Dulles $155
- Reagan National Airport $100
- Silver Spring $80
- Towson $73
- Pikesville $52
- Washington DC $90

**Baltimore County and Baltimore City**

**Light Rail** service is available to downtown Baltimore and Hunt Valley from BWI Marshall. The service operates Monday through Saturday, 5:13am to 12:45am and Sunday and holidays from 10:43am to 8:43pm. For more information and schedules call 410-381-2772.

**Howard Transit** provides fixed route bus service to Ellicott City and Clarksville from BWI Marshall Airport. Service is available seven days per week. Base fare is $1.50 each way, special fares available for seniors, children and individuals with disabilities. For schedule and route information call 1-800-270-9553.

**Anne Arundel County/Annapolis**

SuperShuttle® van service offers the convenience of door-to-door service from BWI Marshall to most areas in Anne Arundel County, including Annapolis. Fares from $30 for the first person and $12 for each additional passenger. From any address in this County, fares range from $16 to $58 each way.

**Howard County**

SuperShuttle® door-to-door service is available to and from homes, offices or hotels located in Baltimore County and Baltimore City. Service from BWI Marshall departs within 30 minutes or less of your request. Reservations are required when traveling to Airport; from Airport, go to ticket counter for service. Fares for County range from $18 to $58 each way; fare for City from $22 each way; each additional passenger is $12. SuperShuttle also offers scheduled service to and from downtown Baltimore hotels at half hour intervals from 5:45am to 6pm. Fare is $14 one way; round trip is $22. Reservations from your hotel to BWI Marshall must be made at least two hours in advance.

**MARC and Amtrak** trains offer frequent service to the BWI Marshall Rail Station, where free shuttles serve the Airport terminal. You can board MARC and Amtrak trains at Baltimore's Penn Station.

All ground transportation rates and schedules are subject to change without notice.

Ground Transportation continued onto page 6.
MONTGOMERY COUNTY
(including Bethesda, Silver Spring, Rockville and Gaithersburg)

ICC Bus Route 201 operates between the Gaithersburg Park
and Ride lot located at I-270 and MD 124 in Montgomery County
and BWI Marshall Airport. The buses operate daily with hourly
service between 4:00am and 5:00pm. The 201 makes stops at
Shady Grove Metro, Norbeck Park and Ride and Burtonsville Park
and Ride. At BWI Marshall buses stop at the Southwest Concourse
and the International Concourse. The route terminates at the BWI
Rail Station. Buses depart BWI Marshall hourly from 9:05am
to 10:05pm daily. For fares and additional information check

SuperShuttle® van service is available in Montgomery County.
To arrange service, make reservations at least 24 hours in advance.
One-way fares range from $30 to $58; additional passengers
are $12 each. Service from BWI Marshall departs within 30 minutes
or less of your request.

MARC and Amtrak trains provide convenient service to the BWI
Marshall Rail Station, where free shuttle buses carry passengers
to the Airport terminal every 10 minutes. Take Washington’s Metro
to Union Station and board MARC commuter or Amtrak.

BWI Express B30 service runs every 40 minutes, daily to the
Green line, Greenbelt Metro Station with connections to all
Metro stops. The first bus departs Greenbelt at 6:10am (weekdays),
8:45am (weekends and holidays); the last bus departs at 10pm. The
The fare for the B30 is $6. For more information or to confirm schedules call 202-637-7000 or log onto www.wmata.com.

PRINCE GEORGE’S COUNTY
(including Greenbelt, Landover and College Park)

SuperShuttle® van service is available from most homes,
offices or hotels located in Prince George’s County. To arrange ser-
vice, make reservations at least 24 hours in advance. One-way fares
range from $23 to $54; additional passengers are $12. Service from
BWI Marshall departs within 30 minutes of your request.

MARC and Amtrak trains provide service to the BWI Marshall
Rail Station. Use a Washington Metro connection or go right to the
New Carrollton station and board MARC or Amtrak. For Metro
information, call 202-637-7000.

BWI Express B30 service is available (see Montgomery
County listing for details.)

MARYLAND’S
EASTERN SHORE

BayRunner Shuttle offers passengers a choice of 16 daily
departures—eight in each direction
and from Maryland’s Eastern
Shore. Shuttles depart the BWI
Marshall terminal building at
BWI Marshall Airport’s spacious, rental car facility provides one-stop rental car shopping for our customers. The facility is located at 7426 New Ridge Road, Hanover, Maryland near Stoney Run Road, with free shuttle service to and from the Airport. Passengers arriving on flights should look for the shuttle on the lower level outside baggage claims one and eleven. When returning a vehicle, look for highway directional signs to the facility. A shuttle will then whisk you on a ten-minute ride to the Terminal.

the entrance to the Concourse B skywalk on level six of the hourly garage. Departures are scheduled every two hours from 8:30am to 10:30pm. Service points include the BWI Rail Station, Kent Island, Easton, Cambridge, Salisbury, Ocean Pines and Ocean City. For additional information, contact 410-912-6000 or visit www.bayrunnersshuttle.com.

WESTERN, MD
BayRunner Shuttle offers four daily roundtrip shuttles to Western Maryland. Shuttles depart from the BWI Marshall terminal building at the entrance to the Concourse B skywalk on level six of the hourly garage. The shuttles stop at the BWI Rail Station and continue to Frederick, Hagerstown, Hancock, Cumberland, Frostburg and Grantsville. For additional information, contact 410-912-6000 or visit www.bayrunnersshuttle.com.

WASHINGTON, DC
MARC and Amtrak trains provide service to and from the BWI Marshall Rail Station, where free shuttle buses whisk passengers to the Airport terminal. Take the Metro to Union Station and board MARC commuter or Amtrak trains.

SuperShuttle® door-to-door van service is available in Northern Virginia. To arrange service to BWI Marshall, reservations must be made at least 24 hours in advance. Service from BWI Marshall departs within 30 minutes or less of your request. One-way fares range from $41-$91; each additional passenger is $12.

PHILADELPHIA, PA
Amtrak offers frequent service, including Acela, to the BWI Marshall Rail Station. You can board Amtrak at Philadelphia’s 30th Street Station.

RICHMOND, VA
Amtrak offers frequent service to the BWI Marshall Rail Station where free shuttles are available to the Airport terminal. You can board Amtrak at Richmond Station.

SOUTH CENTRAL PA
Light Rail service is available from the Hunt Valley station to BWI Marshall Airport. Take I-83 from south central PA to the Shawan Road. Exit and follow signs to the Light Rail station.

WILMINGTON, DE
Amtrak offers frequent service including Acela to the BWI Marshall Rail Station. Board Amtrak at Wilmington Station.