USNA INSTRUCTION 5211.3C

From: Superintendent, United States Naval Academy

Subj: UNITED STATES NAVAL ACADEMY PRIVACY PROGRAM

Ref: (a) 5 U.S.C. §552a
(b) SECNAVINST 5211.5 (series)
(c) SECNAV M-5210.1

Encl: (1) Systems of Records Used at USNA and Associated System Sponsors
(2) USNA Privacy Program Requirements and Procedures

1. Purpose. To implement the United States Naval Academy’s (USNA) Privacy Program per references (a) through (c).

2. Cancellation. USNAINST 5211.3B. This is a complete revision and should be reviewed in its entirety.

3. Definitions. See reference (b) for additional definitions.

   a. Access. The ability or opportunity to gain knowledge of Personally Identifiable Information (PII) or a record contained in a system of records by an individual.

   b. Disclosure. The information sharing or transfer of any PII from a system of records by any means of communication (such as oral, written, electronic, mechanical, or actual review) to any person, government agency, private entity other than the subject of the record, the subject’s designated agent, or the subject’s legal guardian.

   c. Personally Identifiable Information. Information used to distinguish or trace an individual’s identity, such as name; Social Security Number (SSN); date and place of birth; mother’s maiden name; biometric records; home phone number; or other demographic, personal, medical and financial information. PII includes any information that is linkable to a specified individual, alone, or when combined with other personal identifying information.

   d. Privacy Act (PA) Request. A request from an individual for notification as to the existence of, access to, or amendment of records pertaining to that individual maintained in a system of records.

   e. Privacy Impact Assessment (PIA). An assessment throughout the life cycle of Information Technology (IT) systems and electronic collections that collect, maintain, use, or disseminate PII for members of the public or Federal personnel. The purpose of the assessment is to evaluate adequate practices and balance privacy concerns with the security needs of an organization.

   f. Public-Facing Website. Available via the internet from any location as opposed to USNA’s intranet that is only accessible with a USNA account while connected to the network.
g. Record. Any item, collection, or grouping of information, regardless of storage media (e.g., paper, electronic, etc.), about an individual that is maintained by a Department of the Navy (DON) activity that contains the individual’s name or other identifying particulars assigned to the individual.

h. System of Records (SOR). A group of records under the control of a DON activity from which information is retrieved by the individual’s name or by some identifying number, symbol, or other identifying particular assigned to the individual.

i. System of Records Notice (SORN). A notice published in the Federal Register that constitutes official notification to the public of the existence of a system of records.

4. Applicability. This instruction applies to all USNA and Naval Academy Preparatory School (NAPS) active duty and reserve military members and civilian employees; contractors employed by, detailed to, or assigned to USNA who handle PII, maintain, or utilize a system of records on behalf of USNA; and U.S. citizens and legally admitted aliens with permanent residence requesting access to information in a USNA PA SOR.

5. Policy. USNA shall fulfill the requirements and purposes of the PA and all other laws, regulations, and policy relating to privacy, as set forth in references (a) through (c).

6. Responsibility and Authority

a. Superintendent

(1) Per reference (b), the Superintendent is designated as USNA’s denial authority and is authorized to deny access to information under the exemptions cited in PA SORNs for PA SOR maintained at USNA. The denial authority may also deny requests to amend a SOR or to deny notification that a record exists. The Privacy Coordinator is authorized to act as a denial authority for USNA and NAPS.

(2) The Superintendent is USNA’s release authority for all PA SOR maintained at USNA. The release authority is authorized to release records requests from non-exempt PA SOR maintained at USNA. The release authority may also grant requests for notification and amendments of SOR. The Superintendent extends release authority to:

(a) The Privacy Coordinator to act on the Superintendent’s behalf for all USNA and NAPS PA related matters and is authorized to sign “By direction” correspondence.

(b) The Registrar for releasing routine requests for academic records and PA records maintained by the Registrar’s Office per reference (a).

(c) The Conduct Officer for releasing conduct records to first party requestors and security clearance investigators per reference (a).
(d) The Memorial Affairs Coordinator for releasing records contained in the Naval Academy Cemetery and Columbarium Records SORN per reference (a).

(e) The Staff Judge Advocate (SJA) for releasing records maintained by the SJA’s Office.

(f) The NAPS Associate Dean and Registrar for releasing midshipman candidate records maintained by the NAPS Registrar’s Office.

b. Naval Academy Preparatory School Commanding Officer. The NAPS Commanding Officer shall:

   (1) Designate a Privacy Liaison for NAPS to assist USNA’s Privacy Coordinator in carrying out the provisions of this instruction per references (a) through (c).

   (2) Serve as a member of USNA’s Privacy Act Team.

c. Chief of Staff. The Chief of Staff serves as a member of USNA’s Privacy Act Team.

d. Superintendent’s Administrative Officer. The Superintendent’s Administrative Officer is designated as USNA’s Privacy Coordinator and shall administer the USNA Privacy Program per references (a) through (c) and:

   (1) Collect semiannual spot check forms from the System Custodians and maintain them per reference (c).

   (2) Provide PII System Custodian training when necessary.

   (3) Complete USNA’s self-inspection Compliance Spot Check List semi-annually and maintain in accordance with reference (c).

   (4) Serve as NAPS Privacy Coordinator.

   (5) Serve as a member of USNA’s Privacy Act Team

e. Deputy for Information Technology. The Deputy for Information Technology is designated as the Program Manager (PM) as defined in reference (b) and is responsible for providing enabling technology to implement the privacy program and:

   (1) Will work with the Privacy Coordinator and PA System Sponsors to update and create PIA’s when needed for USNA.

   (2) Will ensure only personnel with a need to know and an approved DD Form 2875 have access to USNA PII.

   (3) Serves as a member of USNA’s Privacy Act Team or designate a knowledgeable representative to serve on his behalf.

f. Staff Judge Advocate. The SJA serves as a member of USNA’s Privacy Act Team.
g. Public Affairs Officer. The Public Affairs Officer serves as a member of USNA’s Privacy Act Team.

h. Privacy Act System of Records Sponsors (System Sponsors). System Sponsors, enclosure (1), are responsible for overseeing the collection, maintenance, use, and dissemination of information from PA SOR and ensuring that all personnel who have access to those records are aware of their responsibilities for protecting PII that is being collected or maintained per reference (b) and:

(1) Provide the Privacy Coordinator with a PII system custodian, by name, responsible for their SOR and update the Privacy Coordinator if the system custodian turns over.

(2) Report all privacy breaches to the Privacy Coordinator within one hour of discovery and assist the Privacy Coordinator in completing privacy breach actions.

(3) Ensure PII system custodians are performing semiannual spot checks using form USNA SUP 5211/1, “Naval Academy Personally Identifiable Information Spot Check” and ensure discrepancies are promptly corrected.

i. PII Custodians. These individuals are responsible to conduct semiannual spot checks during the first week in September and March. They shall document completion on the form USNA SUP 5211/1 and deliver the completed form to the Privacy Coordinator by the 15th of the month to be retained as an auditable record.

j. Training Officers and Coordinators. USNA and the Naval Academy Athletic Association (NAAA) training officers and coordinators are responsible for ensuring new employees receive the DON PII Awareness Training within 30 days of reporting and by August 31st of each year, with no longer than 12 months between each training.

k. USNA Employees and Contractors. USNA employees and contractors are responsible to safeguard the rights of others by adhering to the standards set forth in references (a) through (c) and to:

(1) Report any loss/breach of PII to supervisors upon discovery.

(2) Complete the USN mandatory annual privacy training before August 31 of each fiscal year through the Total Workforce Management System, Navy Knowledge Online, or General Military Training provided at USNA.

(3) Ensure all physical folders used to route PII have the marking “FOR OFFICIAL USE ONLY - PRIVACY SENSITIVE. Any misuse or unauthorized disclosure can result in both civil and criminal penalties.” All official USNA folders will have the Privacy Label printed in red and attached directly below the folder label located in the upper right hand corner on the cover of the folder.

(4) Properly mark all documents containing PII data (e.g., letters, emails, message traffic, etc.) as “FOR OFFICIAL USE ONLY - PRIVACY SENSITIVE. Any misuse or unauthorized disclosure can result in both civil and criminal penalties.” See enclosure (2) for details.
1. USNA Contracting Officer Representatives. The Contracting Officer Representative is responsible to:

   (1) Inform contractors of their responsibilities regarding USNA’s Privacy Program and ensuring they adhere to the regulations set forth in this instruction and references (a) through (c).

   (2) Ensure contractors comply with the procedures established by the Defense Acquisition Regulatory Council.

   (3) Track the annual Privacy and PII Awareness training for each contractor with access to PII and reporting completion to the Privacy Coordinator when solicited.

   (4) Ensure a signed non-disclosure agreement is on file and a DD Form 2875, System Authorization Access Request (SAAR), for each contractor with access to PII.

7. Records Management. Records created as a result of this instruction, regardless of media or format, shall be managed per reference (c).

8. Forms. Form USNA SUP 5211/1 (10-15), “Naval Academy Personally Identifiable Information Spot Check”, can be found on the USNA Privacy website, https://www.usna.edu/AdminSupport, or Naval Forms Online and shall be used for all USNA departmental semiannual spot checks. Forms should be signed and submitted electronically to the Privacy Coordinator at privacy@usna.edu.

W. E. CARTER, JR
# Systems of Records Used at USNA and Associated System Sponsors

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<th>ID #</th>
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<th>System Sponsors for USNA (The NAPS Equivalent positions apply for NAPS)</th>
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<td>Defense Travel System</td>
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<td>Office of Workers' Compensation Programs, Federal Employees' Compensation Act File</td>
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<td>Enlisted Master File Automated Systems</td>
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<td>Officer Master File Automated Systems</td>
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<td>N01531-1</td>
<td>USNA Applicants, Candidates, and Midshipmen Records</td>
<td>Dean of Admissions, Director, Candidate Guidance, Head, Nominations &amp; Appointments, Academic Dean &amp; Provost, Registrar, Academic Dean &amp; Provost, Registrar, Professional Development, Performance Officer, MIDN Personnel Officer, Sponsor Director</td>
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<td>Family Dependent Care Program</td>
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Enclosure (1)
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<td>Naval Academy Cemetery and Columbarium Records</td>
<td>Memorial Affairs Coordinator</td>
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<td>Inspector General Records</td>
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<td>Badge &amp; Access Systems Records</td>
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USNA PRIVACY PROGRAM REQUIREMENTS AND PROCEDURES

1. Personally Identifiable Information. USNA will handle PII according to reference (b) and this instruction.

a. Categories of PII.

(1) PII is information which if lost, compromised, or disclosed without authorization, could result in harm, embarrassment, inconvenience, or unfairness to an individual. If PII is lost, stolen, or disclosed to unauthorized personnel without a need to know, it should be reported immediately, but no longer than one hour from discovery to the USNA Privacy Coordinator.

(a) The following elements are PII whether alone or combined with additional personally identifiable information:

1. Social Security Number (SSN) in any form (full, truncated, masked, etc.)

2. Biometric Identifiers (e.g. fingerprint, DNA, iris scan, etc.)

(b) The following elements are determined to be PII only when grouped with the person’s name or other unique identifier (need more than just one element by itself), generally included but not limited to:

1. Driver’s license number

2. Passport number

3. Other identification number (not alpha #)

4. Citizenship or legal status

5. Gender (not an identifying title such as Mr., Mrs., Ms., etc.)

6. Race or ethnicity

7. Date and/or place of birth

8. Personal home and cellular telephone numbers

9. Personal email, mailing, and home addresses (not considered PII when addressing an envelope or package for shipment through the mail)

10. Maiden name or mother’s middle name

11. Spouse information

12. Marital status

13. Child information

Enclosure (2)
14. Emergency contact information
15. Passwords
16. Financial information
17. Salary and bonus information
18. Medical data and protected health information (protected under the Health Insurance Portability and Accountability Act (HIPAA))
19. Law enforcement information
20. Employment information or history (not current title, work phone, or work address)
21. Education information
22. Sensitive duty station
23. Military records

(2) Non-sensitive PII is a subset of PII, which if lost, compromised, or disclosed without authorization, even when coupled with name, would not result in substantial harm, embarrassment, inconvenience, or unfairness to an individual. Disclosure of non-sensitive PII, as a general rule, should be limited to Department of Defense (DoD) personnel. Generally, breach reports are not required for non-sensitive PII. Non-sensitive PII includes, but is not limited to:

(a) Name
(b) Office name and location
(c) Business telephone number
(d) Business email address
(e) Badge number
(f) Job title
(g) Pay grade and rank
(h) Lineal number
(i) DoD ID number / Electronic Data Interchange Personal Identifier (EDIP1) and DoD benefits number
(j) Alpha code or candidate number

b. Exceptions to the categories. In addition to the categories above, the context of the PII may determine whether information is considered PII or non-sensitive PII. A list of employee names that are terminally ill, for example, would be considered PII. Rosters or personnel lists, organizational
charts, and recall rosters when disclosed outside the DoD can be considered 
PII due to the real world threats against DoD personnel. Contact the Privacy 
Office with any concerns over PII classification.

c. Safeguarding PII. In coordination with the minimum standards of 
safeguarding PII set forth in reference (b), USNA personnel shall:

(1) Mark all papers, electronic documents (email, letters, faxes, etc.), and physical folders containing PII with the following privacy 
disclaimer at the bottom of the document ¼ inch from the bottom of the page: 
"FOR OFFICIAL USE ONLY (FOUO) - PRIVACY SENSITIVE. Any misuse or 
unauthorized disclosure may result in both civil and criminal penalties.” 
(Note: Routing folders containing PII must have the privacy disclaimer in 
red in the upper right hand corner on the outside of the folder directly 
under the folder label. At no point should a routing sheet containing PII be 
affixed to the outside of a routing folder.)

(a) Official correspondence letters in the business style, 
containing only the name and personal mailing address of the recipient, in 
the inside address line, do not need the privacy disclaimer unless other PII 
is included in the letter. (Note: Letters of this nature should still be 
treated as PII when filing and managing the records, with access on a need to 
know basis, especially if covered by a system of records notice.)

(b) Never mark the outer envelopes or any shipping containers 
privacy sensitive or with the privacy disclaimer, even if the content of the 
envelope contains PII. Only the inner envelopes and internal documents 
contained in the envelope or shipping container should be marked as PII with 
the privacy disclaimer.

(c) Emails containing only non-sensitive PII do not require the 
privacy disclaimer. For example sender’s signature blocks (generally 
containing: name, title, office, business telephone, and email address) do 
not require the privacy disclaimer. Personal email addresses, when listed as 
a list of emails in the body of the email, require the privacy disclaimer, 
but personal email addresses in the to/from fields of the email do not 
generally require the disclaimer when sent to personnel with a need to know 
the content of the email in conducting official business and not being used 
for commercial or personal reasons.

(d) Label documents and the files or folders containing documents 
with PII using the Privacy disclaimer, but do not label the outside of the 
locked filing cabinets or name the electronic files using the privacy 
disclaimer. USNA wants to safeguard PII, not advertise where PII is being 
maintained.

(2) Emails

(a) Label all emails containing PII “FOUO-PRIVACY SENSITIVE” in 
the subject of the email and the file name of any attachments containing PII.

(b) Label the body of any emails containing PII and the body of 
attachments containing PII with the full privacy disclaimer.
(c) Encrypt all emails containing PII by a method provided by the Information Technology Services Division (ITSD). See USNA's privacy site located on the Administrative Department website for additional details.

(3) Facsimile. USNA personnel shall only use facsimile to transmit PII when absolutely necessary and in compliance with the authorized circumstances prescribed in reference (b). USNA personnel shall use a Privacy Act Cover Sheet, DD Form 2923, and receive confirmation of receipt by the addressee when the facsimile of PII is necessary.

(4) Scanning. The following two methods are approved for scanning PII onto computers at USNA:

(a) Scanners connected directly to the user’s workstation.

(b) Network-attached Multi-function Device (MFD) and scanners using the “scan to file” or “create PDF” functionality when saving to the user’s workstation and not a shared location. Files can be moved to an authorized locations after scanning.

(5) USNA Shared Drives and Intranet. Google Drive and user’s workstations are the preferred methods to maintain documents containing PII due to the user’s ability to control access to the files, although, users may use USNA shared drives and the USNA intranet according to the following guidelines:

(a) Users are responsible for ensuring everyone who has access to a shared drive where PII is going to be stored, has an official “need to know” for the PII that is going to be saved on that shared drive. This can be done by password protecting the document or by restricting access to the folder. (Note restricting access to shared drive folders can only be done by ITSD)

(b) File names should never contain PII and all files containing PII should include the privacy disclaimer within the document.

(c) Documents containing only non-sensitive PII can be saved to the shared drive or the USNA intranet.

(d) Documents containing PII should never be posted to webpages on the USNA intranet by end users. (Note: Do not list birth place in authorized command biographies, use “is a native of” if necessary.)

(6) USNA Publically Accessible Websites. PII and non-sensitive PII should not be posted on the USNA Publically Accessible Website with the following exceptions:

(a) The only personnel lists, phone rosters, or organizational charts authorized to be posted on the USNA Publically Accessible Website are those for senior leadership and the professional academic faculty, not the support staff, for the purpose of maintaining academic standing. This only authorizes the use professional information such as name, specialty, and other non-sensitive PII to be posted on the USNA Internet.
1. Support staff and other departments may list contact information on the internet as long as it is generic. (e.g. Admissions Office main office number, not personal numbers and admissions@usna.edu with no personal identifiers)

2. Senior leadership is defined as cost center heads, deans, directors, deputy directors, public affairs officials (personnel designated to interact with the public on behalf of USNA), and their equivalents throughout the Yard.

   (b) Biographies and official portraits are only authorized for the senior leadership and academic staff as defined above. Portraits must be head and shoulders only and biographies may not include PII.

(7) Mailing PII

   (a) Mailing PII via magnetic tapes, CDs, DVDs, hard drives, or other removable storage media is prohibited unless the data is encrypted

   (b) Double wrapping is required when mailing PII. The inside wrapper shall be marked with the privacy disclaimer but never mark the outside wrapper using the privacy disclaimer.

   (c) If mailing PII of 25 or more individuals, a mail tracking method must be used (i.e. trackable FEDEX).

   (d) Yard mail may be used to send PII as long as an inner envelope is used that is addressed to the recipient, sealed, and the privacy disclaimer is affixed over the seal of the inner envelope.

(8) Official Forms. Official USNA forms are those authorized by the USNA Forms Manager that contain an official USNA form number, a Privacy Act Statement (when required), an Office of Management and Budget (OMB) number and agency disclaimer statement (when required), and conforms to Navy forms standards set forth in SECNAV M-5213.1. The USNA Forms Manager has a list of approved USNA forms. All official forms will be listed on Naval Forms Online and the USNA Administrative Department website.

   (a) Unofficial forms shall not be used to collect PII.

   (b) Forms that collect PII directly from an individual must contain a current Privacy Act Statement and a current OMB number if collecting from the public. See SECNAV M-5213.1 for additional details. (Note: The public is defined as non-military and non-government civilians. Spouses and dependents are considered the public.)

   (c) Forms that collect social security numbers (SSN), in whole or part, are prohibited unless required by law, require interoperability with organizations beyond the DON, or are required by operational necessity. A list of acceptable uses can be found on the DON Chief Information Officer website at http://www.doncio.navy.mil.

(9) Destroying PII. USNA's main method of disposing of PII is shredding, although, burning and pulverizing are authorized.
(a) Shredders must be crosscut and cut particles to conform to reference (b). (Note: If you have a cross cut shredder that renders PII unconstructable but does not meet the new standards, it shall be replaced with one that meets the standards when the old one needs to be replaced or within 5 years, whichever comes first.) The use of a shredder service is authorized according to the following:

1. The service is General Service Approved (GSA).
2. The PII is shredded on site (shredder truck).
3. A certificate of destruction is used to verify disposal.

(b) PII must be burned so the residue is reduced to white ash. When using burn bags, the burn bags should be secured (according to the same rules as storing PII) until the burn bags are destroyed.

(c) Pulverizers and disintegrators are authorized as long as they are equipped with 3/32 inch security screen.

2. Privacy Act Statements (PAS). A PAS is a statement provided to an individual when the individual is requested to provide PII for possible inclusion in a system of records. A PAS is not required when the information requested is only used to verify the identity of an individual and will not be included in a system of records.

a. The PAS shall appear on all USNA forms requiring the collection of PII at the top of the form, under the title, and consist of the following elements:

(1) Authority: List the System of Records Notice (SORN) number authorizing the system of records in which the information will be maintained as well as all the specific provision of the statutes, Executive Orders, and agency regulations that authorize the collection of information. (Note: E.O. 9397 (SSN) must be cited if collecting SSN.)

(2) Purpose: Provides the principal purpose for collecting the information; must be in compliance with the SORN purpose but does not have to include all purposes covered in the SORN.

(3) Routine Uses: State who will have access to the information on a routine basis for the stated purpose.

(4) Disclosure: State whether it is voluntary or mandatory for the individual to provide the requested information and the possible effects on the individual if the requested information is not provided. (Note: It is only mandatory when a Federal law or Presidential E.O. states it is mandatory.)

b. If the information is solicited over the phone, the PAS must be read to the individual providing the information before the information is provided.

c. If the information collection medium is a web based form, such as the admissions application portal, the PAS should be posted on the webpage.
where the information is being solicited or provided through a well-marked hyperlink to a separate form that can be printed and retained by the individual.

3. Privacy Act Advisory (PAA). A PAA is used when an individual is requested to provide a SSN for identification purposes only and the SSN will not be retained in the system of records. The PAA may be conspicuously displayed in the area where the information is displayed or provided as a written notice. For more guidance on writing and using a PAA, refer to reference (b).

4. System of Records Notice. USNA is responsible for maintaining four SORNs, but USNA utilizes and maintains information in accordance with many others, enclosure (1). To be a system of records, information must be maintained and retrievable by a personal identifier, if the information cannot be retrieved by a personal identifier (such as name, candidate number, alpha, etc.), it does not qualify as a system of records.

   a. The following USNA owned System of Record Notices are required to be updated every two years:

      (1) N01531-1 "USNA Applicants, Candidates, and Midshipmen Records"

      (2) N01770-3 “Naval Academy Cemetery and Columbarium Records”

      (3) N01420-1 “Enlisted to Officer Commissioning Programs”

      (4) N05300-X “Faculty Professional Files”

   b. USNA personnel will adhere to all the standards set forth in the SORNs for all the systems of records used or maintained at USNA.

   c. All records containing PII retrieved by a personal identifier must be governed by a SORN, if none exist or one needs to be altered, contact USNA's Privacy Coordinator to establish or amend a SORN according to reference (b).

5. Privacy Impact Assessment (PIA). USNA’s Accredited Enterprise Education Enclave (AEEE) is the only approved information technology system for use at USNA or the Naval Academy Preparatory School (NAPS). The Accredited Enterprise Education Enclave (AEEE) covers the Midshipman Interface Data System (MIDS), the NAPS Scholastic Tracking Accountability Record system (NSTAR), and the Admissions Information System (AIS) and is covered by an approved PIA authorizing use of the system for PII. If USNA's AEEE PIA needs to be adapted to accommodate growing needs, the USNA Program Manager must be consulted to alter the current PIA or create a new PIA per reference (b). At no time will any USNA or NAPS employee or contractor use an unapproved information technology system to store USNA records.

6. Privacy Act Requests

   a. Only the designated individuals in this instruction are authorized to release information from a system of records maintained at USNA according to the following:

Enclosure (2)
(1) It is a first party request from a requester seeking the requester's own records or the first party has signed a Privacy Act Waiver to release the information to a third party. At no point will anyone release information to a third party without a signed Privacy Act Waiver from the first party.

(2) The request is in writing with either a notarized signature or a signed declaration stating "I certify under penalty of perjury of law that the information above is accurate."

(3) Only the Superintendent or the Privacy Coordinator can deny a Privacy Act request in full or in part. All requests that do not meet the release criteria should be forwarded to the Privacy Coordinator for reply to the requester. (Note: If the request is not in writing or not signed, it is not a proper Privacy Act request and does not need to be forwarded to the Privacy Coordinator for denial.)

(4) The request is answered per the provisions of the Privacy Act, reference (b), and is tracked and retrievable by name; year request filed; serial number of response letter; or case file number.

(5) Each Privacy Act request should be acknowledged within 10 working days and answered within 30 working days.

(6) If a third party request for records is received without a first party Privacy Waiver, it should be immediately forwarded to the Privacy Coordinator for release determination under the FOIA.

b. Making a Privacy Act request for USNA

(1) USNA will not accept telephonic requests; unsigned email, fax, or letter requests; or requests that are neither notarized nor signed with an unsworn declaration.

(2) A privacy act request can be submitted by email, mail, or fax at: privacy@usna.edu; United States Naval Academy, Attn. Privacy Coordinator, 121 Blake Road, Annapolis, MD 21402; or 410-293-2303.

(3) USNA will not honor requests that do not reasonably identify the records being sought or blanket information requests.

7. Disclosure. No record contained in a system of records may be disclosed without a written request unless it meets one of the 12 conditions of disclosure established in the Privacy Act. See reference (b) for details. An unauthorized disclosure of PII from a system of records will be treated as a breach and handled in accordance with section 8.

8. Breach Reporting. Any loss of control, compromise, unauthorized disclosure or acquisition, unauthorized access, or similar term referring to situations where persons other than authorized users and for an other than authorized purpose have access to PII is considered a PII Breach.

a. Actions when a PII Breach occurs:
(1) Upon discovery, take immediate actions to prevent further disclosure of PII and immediately report the breach to your supervisor. (Note: Do not report the disclosure of non-sensitive PII.)

(2) Supervisors should report the breach to the Privacy Coordinator (3-1550) as soon as possible after mitigating the effects of the disclosure but no longer than one hour after discovery.

(3) The Privacy Coordinator will take the required actions to report the incident per reference (b).

(4) Report the following information to the Privacy Coordinator (3-1550 or privacy@usna.edu):

   a. Date of incident.

   b. Number of individuals impacted and whether they are government civilians, military, contractors, or private citizens.

   c. Description of the incident to include the cause or suspected cause of the breach, what PII elements were involved in the breach, was the PII encrypted or password protected, did the individuals seeing the data have a need to know, and did the email (if email related) stay within the USNA network domain.

(5) If notification is required, the department responsible for the breach is responsible for generating the notification letters for the Chief of Staff’s signature within 5 days after receiving notice that notifications are required. The letters have to be generated, signed, and mailed within 10 days. The department responsible for the breach will ensure the letters are mailed within 10 days.

(6) Supervisors of the parties responsible for the breach will provide what disciplinary and/or administrative actions were taken. When notification is required, parties responsible at a minimum are required to retake PII refresher training. Report what actions are being taken within 15 days to the Privacy Coordinator.

   b. A list of disciplinary and administrative actions to be taken against those who mishandle PII can be found at the USNA privacy website at https://www.usna.edu/AdminSupport/index.php.

9. Privacy Act Complaints. All Privacy Act complaints should be sent to the Privacy Coordinator for processing.